Welcome to Hostrups Have
Resident Information Guide

Welcome to Hostrups Have. This guide has been prepared by the Hostrups Have Tenants' Representation (TR) to provide useful information about the community, facilities, resident services and ways to stay informed and involved.

1. The Hostrups Have Tenants' Representation (TR)

The Tenants' Representation (TR) consists of 3 to 6 members elected annually at a residents' meeting held at the end of March. Invitations are distributed by email or announced on the website or Facebook group. The TR maintains an ongoing dialogue with Heimstaden regarding matters affecting some or all residents. Matters concerning an individual apartment should be handled directly between the resident and Heimstaden. Residents may raise issues of common interest by contacting HHbeboer@gmail.com. Among the TR's key responsibilities are reviewing notices of collective rent increases in cooperation with the Danish Tenants' Association (LLO) and, where appropriate, referring matters to the Rent Tribunal (Huslejenævnet). Several working groups support community activities, including the Flea Market Group, Social Events Group and Emergency Preparedness Group.

2. Communication and Information

Information is available on HHbeboer.dk and in the private Facebook group 'Hostrups Have – Frederiksberg': https://www.facebook.com/groups/6825689978. Residents applying to join the Facebook group should include their Hostrups Have address. When needed, the TR also distributes printed newsletters together with the LLO magazine.

3. Resident Benefits

- Dekoy Hair Design (Rolighedsvej): 25% discount on all treatments.
- Kaatsu Fitness: 10% discount.
- Lagkagehuset: 10% discount.
- Massageeksperterne: 13% discount. Discount code: Hostrupshave13.

4. Shared Facilities

Library: A shared library is located in the basement beneath HH 22. Residents may access it using their exterior door key.

The library offers a varied collection of books in Danish as well as several foreign languages, making it a valuable resource for both Danish and international residents. Books may be borrowed and returned as needed.

Please help keep the library tidy and organized so that all residents can enjoy using it.

Laundry Facilities: A shared laundry room is located in the basement of building no. 27 with access from the rear of the building. Access requires a code and laundry card, which are provided by Heimstaden.

5. Green Areas, Playground and Sports Court

The lawn, playground and sports court are owned and managed by Frederiksberg Municipality. Events on the lawn require municipal permission. Music should be kept at a low level and turned off completely after 10:00 p.m. The sports court is open daily from 9:00 a.m. until 10:00 p.m.

6. Tenant Advice and Support

All residents are automatically members of the Danish Tenants' Association (LLO). Telephone: +45 33 11 30 75. Email: info@lloh.dk.

7. Useful Contacts

Tenants' Representation (TR): HHbeboer@gmail.com
Website: HHbeboer.dk
Facebook Group: https://www.facebook.com/groups/6825689978
LLO: +45 33 11 30 75

We hope you will enjoy living in Hostrups Have and becoming part of our community.

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